WHITFORD
CATHOLIC PRIMARY SCHOOL

Sources of Authority	
CECWA Policy	Community
Executive Directive	Dispute and Complaint Resolution

DISPUTE AND COMPLAINT RESOLUTION PROCEDURE

Whitford Catholic Primary School is committed to ensuring that disputes and complaints are dealt with fairly, objectively and in a timely manner, and that processes reflect the principles of participation, co-responsibility and subsidiarity.

Most issues can be dealt with at a classroom level by contacting the classroom teacher. If the matter is not resolved, parents are asked to contact the relevant Assistant Principal:

Tonia McCaughey |Pre-Kindy to Pre-Primary
Tim Carter | Year 1 to Year 6

The Principal will be kept informed by the Assistant Principals and can support the process as required.

The CEWA Dispute and Complaint Resolution Policy can be found here.